



CTC Board Meeting Minutes

Location: Zoom Link
Date: July 14, 2020
Time: 1-3 pm

Present: Angela Kadar, Dana Sarauer Emma Davidson, Anton Dounts, Eva Navrot, Jessica Dunn, Barb Jones

1) Welcome.

- The Communities That Care system has been in place over the past twelve years in Williams Lake, promoting the positive development of children and youth and preventing problem behaviours. We have collaborated and worked hard to develop a focused community action plan that built on existing resources and have helped fill gaps with new resources through data-driven decisions gained from the Youth Prevention Needs Assessment Survey completed in our school district every 5 year. We are working to prepare for the next survey this year.
- Before we begin, I would like to recognize the Indigenous lands of the Secwepemc people in which we live, work and play.
- Introductions and icebreaker (name, organization and tell group the most interesting or useful App on your phone).
- June highlight, 9 community partners attend. Discussed CTC's funding needs and introduced the Wicked Question Exercise which we have a question submitted from Carla from CCPL this month.
- For July's agenda we have two guest speakers, Anton from the Library and Emma from the Rec Center to give updates on programs and services.

PERMISSION TO RECORD THE WICKED QUESTIONS AND ROUNDTABLE.

2) Prevention Needs Assessment Survey (PNAS)

- Anne and I prepared a Survey Contribution letter that will be send out to Community partners this week. We are needed to raise \$25,000 for the Survey and development of the Community Profile. I am also pursuing grants through Community Futures, CRD, City

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of WL, Red Cross and United Way and provided a presentation to Day Break Rotary. If you have any other sources that you know about, please let me know. Or if you are willing to be part of a CTC funding working group, I would appreciate your support.

3) Guest Speakers:

Anton Dounts, Area Librarian for Cariboo Regional District Library

- Virtual Story Time and Baby Time are recorded and posted on Facebook
- Online Summer Reading program is now available and a coordinator has been hired.
- A library card is required to access any of the library or e-resources. You can apply for a library card online, email or call the library.
- Curb side services available.
- All due dates are defaulted to October 1st.
- Glass is now installed at the counter and they are preparing for a partial re-opening.
- They are looking at how to open the computers to the public, possibly by appointment only, but there is no start date at this point.

Emma Davidson, Cariboo Memorial Recreation Center

- Rec&Role was open the last month of school for eight children. Now that school is out for the summer, Day Camp is up and running. Extra staff have been hired to keep the children in smaller groups to help with social distancing. The children are screened at the start of each day for COVID -19 symptoms. There has been an increase in registration requests that has been a challenge to manage.
- Regular children and youth programs have struggled. Parents are not registering their children and activities have been cancelled.
- Pool limited to 50 people total (25 in the leisure and 25 in the lap sections), plus 25 in the gym.

4) Wicked Question Exercise: <https://www.hsdinstitute.org/>

- a. **What?** Asker frames an issue they are struggling with in 3-5 sentences
- b. **So What?** Asker listens to question generated from the group without answering them. The groups asks questions that are:
 - i. Open ended
 - ii. Not disguised as advice
 - iii. And can be beyond the knowledge of the asker
- c. **Now What?** Asker reflects on the questions asked.

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- Question for discussion: Submitted by Carla Bulinger who gave her regrets for the day but wanted to share a question they regularly revisit at our CCPL staff meetings.

How do we reach hard to reach learners/clients? The ones who walk through our doors are easy and so are the ones who come to us by referral. Yet we know that the people who need our services the most are sometimes the hardest to reach. What approaches/innovative ways are people using for creative outreach?

Questions Asked:

- What type of outreach activities are you doing at this point?
- What types of word of mouth have been utilized?
- Do other organizations, that service the same clients, know about your service?
- Are there any agencies that duplicate this your services?
- Where are you advertising and promoting your services?
- What has worked before to get new people through your doors?
- What types of social media are being used?
- Is the organization capable of offering more services if more clients come?
- What are the specific demographics “other than hard to reach” are you looking for?
- Have you asked those with lived experience, or those considered hard to reach that have accessed services, what worked for them?

5) Roundtable updates

Women’s Contact Society, Eva Navrot:

- Back to regular hours and allowing up to five people in the building.
- Play Group at Kiwanis Park runs Tues and Thurs 10am-12pm.
- Hosting monthly Lunch and Learn with speakers presenting on different wellness topics.
- Kids and Women’s clothing rooms are open to one person at a time, gloves and masks must be worn.
- The Food Shelf is now open.
- Looking for a venue to host an Indigenous Women’s’ Employment Program, Mon-Thurs for a 12 week period that can accommodate social distancing for 10-14 people. Ideas shared ranged from churches to the arts center.

Canadian Mental Health Association, Dana Sarauer:

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- Responsible for two programs at CMH. Men's Program "Become the Change" starting August 9th in person registrations for 8 people/2 hrs per session.
- Human Trafficking awareness program. Developing website that will offer courses to be up and running by September. Available in English and Shuswap.

Big Brothers & Sisters, Angela Kadar:

- Girls ages 10-13 yrs old is a demographic they are focusing resources on.
- Naturally Empowered Program has started. Teaches horsemanship, outdoor survival skills to girls 10-13yr old. Group size of 4. Will be offered again in August/September
- 6 week Go Girls program starts online for girls 10-13 yrs old. Will be offered twice over the summer.

Child Development Center, Jessica Dunn:

- Received approval for the Foundry, to serve the youth population. Operates with a provincial youth advisory. Process had community wide input and involvement, gained momentum through CTC process, it was loud and clear that youth services were needed in the community. Expected to take one and half years before to open..
- Horsing Around program, offered online with videos to see and learn about the horses.
- RC Programs running in coordination with Rec Center , July 27-30th Cost is \$55 but families can contact CDC to have fees covered.

Denisiqi, message forward by Christa Smith:

- All programs up and running, with smaller numbers to accommodate social distancing rules.

Boys and Girls Club, message form Deana Conda Gaza:

- All programs are up and running.

Cariboo Partners for Literacy (CCPL). Email sent from Carla Bullinger:

- CCPL offices are meeting clients by appointment only. You can be in touch with staff by phone or email.
- **ESL and Settlement Services** – Maryna by email maryna@caribooliteracy.com or phone 778-412-9333.
- **Financial Literacy Services** – After 9 years doing a fabulous job designing and facilitating financial empowerment workshops and one-on-one counselling, Kirsten has moved on to other adventures. This position is currently vacant. Call Maryna at the office 778-412-

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9333 if you have clients who need financial literacy support. She'll refer you to the appropriate staff person.

- **Partner Assisted Learning (volunteer tutoring program)** – We have a new coordinator for the PAL program. Her name is Angelika Sellick. You can reach her by phone, 250-392-7833 or by email angelika@caribooliteracy.com

6) Confirm September 8th, 2020 Location TBA

Please note, I forgot to record the Wicked Question and roundtable portion of this meeting. Please let me know if I missed anything!

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