



CTC Board Meeting Agenda

Location: ZOOM Call

Date: April 14th, 2020

Time: 1-2 pm

Present: Silvia Dubray, Christa Smith, Alexandra Urzal, Linda Bingham, Carla Bullinger, Aislin, Dana Sarauer, Penny Stavis, Victim Services, Eva Navort, Angela Kadar, Sandra Scott, Ali Mckay, Suzanne Cochrane, Hayley Guichone, Anne Burrill, Barb Jones

Round Table Questions:

1. What services are currently being offered in your agency?
2. How has your service delivery changed since COVID 19?
3. What is your agency doing to keep connected and still respect social distancing rules?
4. Other important updates.

Hayley Guichon, Yeqox Nilin Justice Society

- There is no face to face services at this point but agency can be contacted through email and phone. Samantha Dick is the main contact.

Silvia Dubray SD27

- Focusing on building in supports, important to not add further stress to families so the curriculum is not being the main focus. Shifting instead to universal projects children and parents can do that are relatable to family life. A large variety of instructions and methods are being created by teachers.
- The school website has been updated with buttons added to provide information on the COVID -19 response. Buttons include; essential service workers/childcare and childminding, self-care and wellness, teacher corner, parent corner and IT helpdesk for students and parents.
- Laptop computers have been gathered up within the school district and will be distributed to families who otherwise do not have adequate access to computers at home.
- Childminding for essential services workers families is being offered at a few of the schools (Mountview, Maire Sharpe, 100 Mile House, Mile108). Childminding for teacher's kids is being offered at Cataline. Some teachers are teaching from home.
- On the food front, the school district has identified 389 children who are fed regularly at school and will continue to support with food. EA's are shopping and organizing food in the Columneetza cafeteria and bus drivers are delivering food to the homes. Teachers

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are connecting with families to ensure that they would like the food drop off. We are very mindful of pride and dignity during these hard times. 205 bags were packed and went out (Thursday April 16). Many to multi-child families.

- Teachers and principals are meeting regularly via Zoom meetings.

Sandra Scott, SD27

- I am working from home with a broken foot, attending virtual meetings, I will be coordinating several virtual Red Cross Teacher Trainings to build capacity for teachers in the Be Safe, Beyond The Hurt and Healthy Youth Relationships Programs. I am managing a Staff Wellness Web Page that provides Wellness and Self-Care Resources for Staff; as well as providing some counselling supports/resources/ideas for students and parents. I am providing counselling support to staff through phone and or video chat

Christa Smith & Linda Bingham, Denisiqi Services Society

- This is the second week Denisiqi's office is closed. Staff are sharing the building by having the different teams rotate at different times to access to office equipment and offices. Friday is a drop-in day, but otherwise we are working from home most of the time.
- Working on building our social media presence and mails outs with cultural activities, art projects, and feel good topics. We are working with the CDC around youth engagement. There is still 1-1 outreach keeping with social distancing rules.
- Staff are finding creative ways to connect such as virtual coffee dates.

Carla Bullinger, CCPL

- CCPL offices are closed to the public; however, CCPL staff is still available by phone or email.
- **ESL and Settlement Services** – Maryna by email maryna@caribooliteracy.com or phone 778-412-9333
- Financial Literacy Services – Kirsten by email kirsten@caribooliteracy.com or phone 250-392-7833
- Partner Assisted Learning (volunteer tutoring program) – We have a new coordinator for the PAL program. Her name is Angelika Sellick. You can reach her by email angelika@caribooliteracy.com or phone 250-392-7833
- We have many new books we are wanting to get into people's homes. Silvia and Carla discussed the possibly of including these books in the food packages the school district is delivery to its families. Would be a great addition, Carla to contact Cavin Dubray, support services.

Aislin, RCMP Victim Services

- RCMP Victim Services are continuing to engage with clients and offering services to new clients each day. We are continuing to offer support services over the phone, which includes; client check-ins, emotional support, safety planning, community resource

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referrals, CVAP application support, and police file & court updates. On call/call out services are still being offered, with discretion. In partnership with other community agencies, emergency ICAT meetings are continuing via teleconference as well.

- COVID 19 has limited our offering of in-person support, but much of this has been adapted to providing services over-the phone. Many of our clients have been affected by postponed and adjourned court dates, thus we are providing updates and support regarding these changes.
- To respect the current social distancing guidelines, our team of three has shifted to having only one case worker in the office at a time, with the other two working from home respectively. We are in communications throughout the week, and have weekly team meetings via Zoom. We are continuing to receive updates by community agencies, as to their shifts in operations. It has been incredible to see how creative everyone is, in providing new ways to support the people in our community, during these unprecedented times.

Dana Sarauer. CMHA

- New temporary hours during Covid-19 restrictions are Mon-Fri 8:30-3:00pm, closed 12-1pm for lunch
- Many staff are working from home and providing services over the phone.
- People can call the crisis line any time 1-800-784-2433 or 310-6789.
- Received funding to continue Becoming the Change, 8 week violence intervention and prevention for men. Working at offering this program and the Human Trafficking Awareness programs virtually.

Penny Stavits, CMHA, Community Victim Services

- Working from home and offering services remotely via phone and email. No direct contact.
- Works with victims of domestic violence. The difference between RCMP and Community Victim Services is, NO RCMP file is required for a referral for service.
- Since COVID-19 restrictions have been in place communities are reporting an increase in domestic assaults. Victoria has reported a 30% increase. Women who are stuck at home with their offenders are at increased risk.

Eva Navort, Women's Contact Society

- Office is closed to the public but are offering supports through phone calls and through their FB page. Counsellor are available from Mon-Fri 9-4pm
- See FB page to learn the Violence at Home Signals for Help.
- Legal Aid is taking calls and helping with rental and tenancy issues.
- Monthly Good Food Box is April 20th, approx. 200 boxes preordered this month

Angela Kadar, BB&BS

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- BBBSWL offices are closed, but we are still able to offer support to families and youth in the community. If anyone would like to contact us please reach out through email angela.kadar@bigbrothersbigsisters.ca or phone (250)-392-0140.
- Programs still running: Community based program, matches are meeting virtually either through Facetime, Zoom, Online Gaming, etc. For our mentors, we are offering resources in how to discuss COVID-19 with youth (this is a resource I have attached to this email for anyone interested) We are offering weekly activities for families and youth to participate on our Facebook page @bbbswl. Includes activities for: Active living, Balanced living, and Feeling good.
- Programs on hold: Looking into offering "virtual" In-School Mentoring, or transitioning the matches to a Pen-Pal Program to keep our youth connected during this difficult time

Ali Mckay, Corner Stone Chemical Dependency Clinic

- Putting together a WL resource list with a focus on Social Determinates of Health and harm reduction.
- Dr Engelbrecht working to ensure Safe Supply and Alcohol Management is available to people in self-isolation
- Services are being offered through Telehealth and new intake accepted over the phone.
- Ali mentioned she is the president of WL Pride Society. Sandra Scott with Sd27 suggested they connect to around support services for LGBTQ youth.

Suzanne Cochrane, Cariboo Recreational Center

- All programs are closed, yearly building maintenance is be done and planning for the Fall Leisure Service Guide. We are hoping to offer summer programs but waiting if the restrictions allow.

Anne Burrill, Thrive Project

- Assisting where I can with food security and housing needs in the community, especially around housing vulnerable populations who need to self-isolate and nowhere to go.
- Working the Salvation Army with the delivery food hampers to families in need. There is a network of volunteers picking up the food hampers at and delivering them to people's homes.

Consensus from Network for a ZOOM meeting May 12th, 1-3pm. Zoom link will be sent out after the next meeting reminder.

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