

Tangible Actions

Things that can be built, delivered, piloted, or measured

Access & Navigation

- Host **regular low-barrier pop-ups** that co-locate multiple services in one place
- Provide **on-site navigation support** (help with forms, eligibility, referrals)
- Develop **simple shared intake tools** used across partner organizations
- Improve clarity and consistency of **resource information** shared with the public
- Pilot **transportation supports** tied directly to pop-up access (bus tickets, rides, location choice)

Food Security

- Expand **shared food infrastructure** (storage, prep, distribution coordination)
- Activate **underused kitchens or food spaces** through partnerships
- Increase **food recovery agreements** with clear liability guidance
- Pair food access with **hands-on cooking or nutrition learning** at events
- Improve **senior-friendly food access options** (location, timing, suitability)

Financial Stability

- Deliver **tax filing and benefit access pop-ups** during high-impact periods
- Offer **short-term crisis supports** tied to navigation (not stand-alone aid)
- Increase access to **income-related education** (benefits, credits, entitlements)
- Track and report **successful connections to income supports**
- Coordinate follow-ups for people needing **multi-step financial assistance**

Education & Skill-Building

- Embed **short, practical learning** into service delivery (not separate workshops)
- Provide **plain-language materials** (food, budgeting, systems access)
- Offer **multi-format learning** (in-person, visual, take-home)
- Integrate literacy support where it naturally fits (food, forms, parenting)

Collaboration & Systems

- Use forum outputs to **seed small pilot actions** between partners
- Align existing programs rather than creating new ones
- Establish **clear coordination roles** (who hosts, who supports, who follows up)
- Track **cross-organization referrals** as a shared outcome

Non-Tangible Actions

Shifts that change how people experience systems and services (still intentional and trackable)

Trust & Psychological Safety

- Design pop-ups as **welcoming community spaces**, not service counters
 - Reduce stigma by normalizing help-seeking in public, shared settings
 - Offer options for **quiet participation** (reflection tools, one-to-one support)
 - Train facilitators to lead with **respect, clarity, and calm**
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Confidence & Self-Efficacy

- Create opportunities for people to **leave with something completed** (forms submitted, next steps clear, contact made)
 - Use learning moments to **build confidence**, not overwhelm
 - Reinforce people's existing knowledge and experience
 - Encourage peer-to-peer sharing where appropriate
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Connection & Belonging

- Build space for **intergenerational and family-friendly connection**
 - Support informal networking between participants and service providers
 - Use low-pressure activities to include voices that don't always speak up
 - Treat connection as an **outcome**, not a by-product
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Shared Understanding (System Level)

- Increase partner awareness of **how people actually experience services**
 - Strengthen alignment between social and economic development conversations
 - Build collective clarity on **where gaps exist and where coordination helps most**
 - Reduce duplication through better communication, not more meetings
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How This Moves Revive Thrive Forward (Short & Practical)

- Tangible actions guide **what gets delivered**
- Non-tangible actions guide **how it's delivered**
- Both are required for **real impact**, especially in stigma-sensitive work
- Many non-tangible outcomes can still be tracked (feedback, return visits, partner engagement)

Acknowledgment

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